

# The Care of Older People in Norfolk

Discussing experiences, problems & ways forward

Friday 16<sup>th</sup> September 2011, 10am-2pm

Assembly House, Norwich

## AGENDA

10.00	Arrival & Coffee
10.20	Introduction - host Mayumi Hayashi (University of East Anglia)
10.25	Welcome address - Liane Ward (CUE East Operations Manager)
10.30	Project overview - Mayumi Hayashi
10.45	Overview of Norfolk's policy for older people - Joyce Hopwood (Chair of the Norfolk Older People's Strategic Partnership Board & Chair of Norwich Older People's Forum)
11.00	Innovative social programmes for older people - Bob Russell (Outreach Activities Manager of Age UK Norwich)
11.15	Discussion
11.30	Break
11.45	Welcome back
11.50	Carers' situation and support for them - Jeanne Norman (Norwich & District Carers Forum & Chair of Norfolk Counselling and Learning Matrix)
12.05	The real face of caring - Joanna Crown (Carer)
12.20	Discussion
12.35	Closing comments - Mayumi Hayashi
12.40-2.00	Buffet lunch